### **Cultivating Capacity:**

### Supporting Professional Capacity, Burnout Support, and Burnout Recovery to Achieve LGBTQIA+ Health Equity

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The healthcare landscape and its service delivery are rapidly evolving, and lesbian, gay, bisexual, transgender, queer, intersex, and asexual (LGBTQIA+) communities continue to encounter disproportionate barriers to care, increased scrutiny, and frequent microaggressions in care, policies, and practices. This article aims to examine healthcare providers' emotional and mental capacity for delivering sexuality- and gender-affirming care, as well as supporting recovery from healthcare provider burnout and access to wellness resources. It explores the intersectional lived experiences of LGBTQAI+ youth, adults, and families within healthcare, along with the often-overlooked need for professional well-being. Specifically, I will analyze how intersectionality and healthcare equity in LGBTQIA+ services are influenced by providers' emotional and mental resilience and support systems for burnout prevention and recovery. Recognizing the underlying exploitation rooted in the rise of American capitalism, one of my most urgent questions is:

## In a System That Requires Our Perpetual Exhaustion, How Can We Prevent Burnout?

The lens through which I view the experience of intersectionality in healthcare is decolonial, integrative, and focused on desirability politics (i.e., eroticism). This means I deliver services from a healing-centered approach, considering the trauma impact of the survivor's experience rather than focusing solely on systems of harm and their agents. The delivery of care through this lens emphasizes a humanistic perspective that the personal is professional. Professional use of the self occurs when a practitioner therapeutically shares personal insights, lived experiences, and lessons learned as a way to provide psychoeducation and build trust in the therapeutic relationship. With over 23 years of seasoned experience as a crisis therapist, clinical social worker, integrative somatic sex therapist, clinical supervisor, community leader, and professional development facilitator in healthcare service delivery, I have worked across nearly every level of care within the State of Delaware—including juvenile justice, community-based programs, out-of-school youth employment, inpatient and outpatient services, community mental health, collegiate settings, and various community volunteer roles, including the United Way Pride Council.

Research on provider burnout and recovery indicates that professionals must develop and sustain the mental and emotional capacity for racial, gender, sexuality, disability, and environmental healthcare equity. This is a core belief of mine, both personally and professionally. Therefore, this is not just a personal choice, but also a professional duty and ethical obligation that extends across all levels—administration, management, support, and direct care. Due to issues like medical mistrust, which have historical roots among Black/African Americans—including Black Americans who are also LGBTQAI+—client participation in healthcare can be hindered, leading to poor outcomes. Our emotional and mental capacity directly impacts our ability to learn,

understand, and compassionately apply the complexities of intersectionality in service delivery and providing affirming, trauma-informed, and integrative care that marginalized communities critically need and deserve. Without these—knowledge, attitude, and skill—we risk perpetuating the very systems of harm we aim to dismantle, thereby undermining the protection, quality, and sustainability of compassionate, affirming care for all LGBTQAI+ youth, adults, and families.

# **Understanding Intersectionality in LGBTQIA+ Healthcare & Service Delivery**

To effectively serve LGBTQIA+ communities, especially those facing multiple layers of marginalization in Delaware's rural areas, there is an increasing need to understand and incorporate the concept of intersectionality into our professional practice. Coined by legal scholar Kimberlé Crenshaw in 1989, intersectionality describes how various social and political identities—such as race, class, gender, sexual orientation, disability, and immigration status interact with systems of power and those who control resources through discrimination and desirability. Intersectionality goes beyond the 'oppression Olympics' approach by recognizing that people hold multiple identities at once—adopting a community-based perspective. According to Black feminist scholar and pioneer in intersectionality research Patricia Hill Collins' Matrix of Oppression, these identities are socially ranked from most to least desirable based on the colonial Western European patriarchy's ideology of desirability. The farther you are from the desires of a cisgender, non-disabled, affluent, land-owning white man, the less influence and access you have to shape your experiences of agency, autonomy, and opportunity. This racial, gender, economic, and ability caste society leaves little room for "others." For LGBTQAI+ youth and adults, especially those from the Global Majority, intersectionality is not just an abstract idea but a lived experience that impacts their access, participation, and outcomes—not only in healthcare but in overall quality of life.

For example, in Delaware, as in most areas within the United States, a Black transgender woman faces discrimination not just as a Black person, or as transgender, or as a woman, but specifically as a Black transgender woman—an experience different from that of a white gay man or a Black cisgender woman. Additionally, this woman may not identify as Black but as Haitian, Jamaican, Panamanian, Puerto Rican, Ghanaian, or Nigerian. Frequently used in patient demographics, Black is a United States identity that describes the formerly enslaved Africans and their descendants, known as African Americans. When you incorporate intersectionality into your worldview, you'll see that skin color does not necessarily indicate ethnicity, nationality, or culture. This layered human experience often leads to marginalization, which worsens health disparities. A Black trans woman of African American descent and a Black trans woman of Caribbean descent might respond differently to healthcare, and intersectionality helps to explain this and provides therapeutic approaches affirming to the care recipient and provider.

According to the World Health Organization, health is a fundamental right for every human being. This is not just health for the sake of having health, but "The enjoyment of the highest attainable standard of health is one of the fundamental rights of every human being without distinction of race, religion, political belief, economic or social condition." In my 23 years of experience as clinical social worker and integrative somatic psychotherapist and 10 years as sex therapist, I have observed that one of our most essential human needs directly impacts a person's quality of health is not limited to the quality of care and interaction in care, is the quality of therapeutic relationships between the service-delivery provider and client, as well as among a

team of service-delivery providers. This is also where, organizationally and fiscally, insurance providers, administrators, and management should consider, in cooperation, the impact of the quality of these therapeutic relationships.

The research, as explored in Ross et al., concurs that both provider-client and provider-provider relationships have an impact on healthcare engagement and healthcare outcomes.<sup>3</sup> In a 2017 discussion paper on burnout among healthcare professionals, burnout was attributed to emotional exhaustion and depression, stemming from both personal and professional factors.<sup>4</sup> In a 2024 article, anxiety and depression were reported to be higher in LGBTQAI+ physicians than in non-LGBTQAI+ providers, in addition to feeling less fulfilled professionally. With stress factors sexuality, gender, and racial microaggressions, in addition to working with non-affirming professionals, and the lack of sexuality and gender work cultures, "stresses of being closeted, and concerns about being out to patient" cultivating emotional and mental capacity of healthcare providers is now a requirement to not only create inroads to healthcare equity but also create the healthcare system that consistently adds to our quality of lives. Therefore, considering the exploratory question about professional burnout involves examining capacity building, with an understanding that burnout has most likely affected healthcare professionals. This is often underreported due to the stigma surrounding mental illness and distress, especially among those with multiple marginalized identities from the Matrix of Oppression. Relationships, both personal and professional, are another vital area where intersectionality plays a significant role in cultivating emotional and mental capacity for burnout support and recovery.

Personally, as a healthcare client in Delaware, I have experienced the minimization of a pregnancy loss because of my perceived age (i.e., agism). My daughter and I have faced racial microaggressions while observing care given to her oldest child, my grandchild. Professionally, I have witnessed and experienced the increasing racialized tokenization of Black queer and trans professionals, along with resistance from healthcare providers, including administrative staff, in being sexuality- and gender-affirming. This contributes to a growing apathy among White, Black, and People of Color LGBTQAI+ professional communities. This issue stems not only from caste perception but also from the emotional and mental capacity of providers and professionals to engage cooperatively. The quality of one's relationships reflects the strength of one's emotional and mental capacity.

Cultivating the capacity to be present in our service delivery is more critical than ever. Both extremely vulnerability individuals and communities like undocumented youth and adult queer immigrants face the constant threat of deportation, service gaps and barriers, social isolation, and discrimination based on both their sexual orientation, gender identity, and/or their immigration status. We must not let exhaustion from legal and political movements sustain the erosion of provider compassion fatigue. As I write this, a July 24, 2025 executive order to criminalize homelessness and those struggling with addiction and the Department of Health and Human Services granted the ability to "seek, in appropriate cases, the reversal of Federal or State judicial precedents and the termination of consent decrees that impede the United States' policy of encouraging civil commitment of individuals with mental illness who pose risks to themselves or the public or are living on the streets and cannot care for themselves..."

As we experience the reversion of laws and funding of life-saving resources like the Trevor Project, insurance policy adjustments, and now criminalizing the homeless and those struggling with addiction in which queer and trans individuals experience some of the highest rates of homelessness and substance use while attempting to criminalize gender affirming care providers

nationally, being intentional to fight for LGBTQAI+ healthcare equity will require healthcare providers (with the support of their healthcare organizations) to commit to caring and supporting healthcare professionals' emotional and mental capacity. One less seemingly stressful issue is the State of Delaware's efforts to protect healthcare providers' emotional and mental capacity. With the advocacy work of Delaware's ACLU, the 2024-25 State of Delaware General Assembly under Delaware's current governor, Matt Meyers, passed legislation and laws to make Delaware a safer state for its queer and trans immigrant citizens, medical refugees, and their healthcare providers in Delaware.<sup>8</sup>

I would be remiss if I did not explicitly name the lived experience of disability, like a mental health disability, which is often invisible, and intersects with LGBTQIA+ identities in complex ways. LGBTQIA+ individuals with disabilities usually face layered discrimination in healthcare by navigating ableism within LGBTQIA+ spaces and homophobia/transphobia within disability communities and healthcare systems. They may encounter physical and/or cognitive and intellectual barriers to care, a lack of accessible information, and/or providers who are not equipped to address both their disability-related needs and their LGBTQIA+ identities while being aware of their stigmatizing perceptions. In a 2023 paper on mental distress and burnout among LGBTQAI+ healthcare providers, the study author reported professional burnout can lead to delayed diagnoses, inadequate treatment, and a profound sense of isolation for LGBTQAI+ providers. The author called for "health professions researchers need to attend to identity-based stress models to address discriminatory experiences with burnout and mental distress."

### A Reminder: The Imperative of Trauma-Informed and Affirming Consent-Informed Care Within LGBTQAI+ Service Delivery

Given the pervasive discrimination and systemic oppression faced by Delaware's multi-hyphenated LGBTQIA+ communities, providing healthcare and its service delivery that is both trauma-informed and affirming is not merely best practice—it is a moral and ethical imperative that disrupts the siphoning of empathetic, compassionate, and communal purpose of healthcare service delivery. Trauma-informed care is an organizational and clinical framework that acknowledges the historical and contemporary impact of trauma and recognizes potential pathways for recovery and healing. It integrates knowledge about the *effects* of trauma into institutional policies, operational procedures, and best practices in healthcare and service delivery, actively "resisting re-traumatization." The core principles of trauma-informed care, as outlined by the Substance Abuse and Mental Health Services Administration (SAMHSA), include:

- 1. **Safety:** Ensuring physical and psychological safety for both clients and providers.
- 2. **Trustworthiness and Transparency:** Building trust through clear communication and consistent boundaries.
- 3. **Peer Support:** Incorporating individuals with lived experience into the healing process.
- 4. Collaboration and Mutuality: Sharing power and decision-making between clients and providers.
- 5. **Empowerment, Voice, and Choice:** Supporting clients in regaining control over their lives and making informed decisions.

6. **Cultural, Historical, and Gender Issues:** Actively moving past cultural stereotypes and biases, recognizing and addressing historical trauma, and acknowledging gender identity and expression.

Sexuality and gender affirming, consent-based care approaches like integrative, somatic, transpersonal, with a sustainable, compassionate lens, are closely tied to trauma-informed practice. This wholeness care and service delivery approach actively validates and supports the LGBTQIA+ and heterosexual identities and their lived experiences, and honors consent-based choices, clinical consideration, and the importance of ancestral healing arts of cultural health care systems such as Ayurvedic and Chinese medicine, transpersonal/spirituality, mind-body practices, energy medicine, hypnosis, bodywork, and somatic movement. As the initial 2002 White House Final Report on Complementary and Alternative Medicine or CAM suggests, these indigenous healing arts emphasize the embodiment of" mind, body, spirit, and environment" or a "wholeness orientation in health care delivery." From Black, Caribbean, African, Indigenous Turtle Islanders, Latine, East Asian, South Asian, and Pacific cultures, these systems of care, now considered evidence-based, have been integral parts of healing, connection, and community building for centuries.

As with indigenous healing arts of the Global Majority, sexuality and gender have been historically, before Western colonization, seen as expansive and fluid. The impact of comprehensive sexuality education for healthcare providers has been shown to increase not only student and providers' knowledge base, but also improve their confidence in discussing sexuality and sexual health topics. 12 This involves providing care that includes and extends beyond the dignity of having one's correct pronouns and names used consistently, also encompassing awareness of power dynamics and an understanding of identity-related stress. It acknowledges sexual and gender diversity as natural variations of the human experience, while promoting more equitable healthcare experiences. For healthcare administrators and healthcare providers, this means moving beyond mere tolerance to genuine acceptance of the human experience. Given the non-support of healthcare equity at the current federal administration level, as suggested in a 2023 systematic review of LGBTQIA+ cultural competency training, "Organizations and health systems must prioritize organizational-level changes that support LGBTQ + inclusive practices to provide access to safe and affirming healthcare services for LGBTO + individuals." When healthcare and its service delivery are informed by comprehensive sexuality education, which is provided as developmentally appropriate, then healthcare and health equity would offer services that understand the difference between sexuality, sex, and sexual orientation. That difference will be evident in healthcare relationships.

As I often define in one of my earliest integrative professional development trainings, The WHOLE-Self: Gender and Sexuality Bootcamp, sexuality is our entire sense of being. It is our emotions, thoughts, beliefs, and behaviors, as influenced by our socialization, that shape the person we perceive ourselves to be. Sexuality is not the only sex. Sex is the medical descriptor for a person's genitalia, in which gender is assigned. To understand sex is to realize that sex is not just a short descriptor of sexual or sexuality. The term "sexual" is an adjective used to describe the intention of attraction, behavior, and/or activity. Furthermore, comprehensive sexuality education shapes a sexuality and gender-affirming healthcare provider to understand that gender is a performance based on cultural, individual, and collective attitudes, beliefs, and behaviors. There will be more caution in "judging a book by its cover." Comprehensive sex education for healthcare providers would inform our understanding of embodied relationships to

safety, power, and our emotional and mental capacity. This is how intersectionality is reflected in healthcare and will continue to inform, support, and expand provider capacity for their participation in LGBTQIA+ healthcare equity.

With the continual plight of medical distrust, increased need for identity-informed trauma responses among healthcare providers, and re-emergence and reclamation of somatic and transpersonal care practices within the LGBTQAI+ communities of the Global Majority, the need to expand our somatic understanding of consent will be how trauma-informed healthcare operations and practices reinforce their commitment to LGBTQIA+ healthcare equity. This somatic understanding of consent enables clients to navigate their decision-making process within a framework of Authentic Consent safely and somatically. Developed by somatic sexologist and intimacy educator Amina Peterson, Authentic Consent follows not only the initial healing principles of the indigenous healing arts outlined in the CAM report, but it also provides a container to support the intentional capacity-building efforts of healthcare providers who are experiencing burnout or recovering from it. Informed by Betty Martin's Wheel of Consent, somatic sexology, sacred sexuality, and the healing justice lineage of disability justice and Womanism, Authentic Consent explores the relationship between survivors' ability to make decisions and their capacity to provide enthusiastic consent, as well as how to transition from trauma responses to empowered responses. Authentic Consent provides both healthcare providers and clients a safer container for healthcare participation that resists the capitalistic pace of "fast medicine."

# The Role of Embodied Intelligence in Provider Capacity Building and Well-Being

Given what I have shared, I am sure some may be experiencing body tension or tension release. This is not uncommon when exploring sexuality and gender, regardless of profession or intention. This is part of how we have been socialized to experience discomfort without the tools to safely and confidently regulate discomfort. I have observed and experienced this as both a student and an embodiment facilitator. To support healthcare providers' emotional and mental well-being and develop sustainable, affirming service delivery frameworks for equitable LGBTQIA+ healthcare, we must expand our understanding beyond purely cognitive or behavioral approaches to include the wisdom of the body. This embodied intelligence is the alchemy of emotional intelligence, somatic intelligence, and erotic intelligence.

Emotional intelligence is the ability to manage the intensity of your emotions. Skills of emotional intelligence include psychological flexibility, self-regulation, empathy/ emotional safety, building rapport, and maintaining healthy relationships with self and others. The 2019 self-care report from U.S. Department of Health and Human Services Office of the Assistant Secretary for Preparedness and Response (ASPR) Technical Resources, Assistance Center, and Information Exchange (TRACIE) found "one continuous knowledge gap identified during this time has been the need for information for front-line healthcare and social services workers to use prior to a disaster to recognize and reduce their stress levels and maintain resilience during recovery." This led to the development of the Professional Quality of Life Resource Tool Kit, which includes integrative healing practices of the Global Majority along with a quality of life self-assessment and 3-module digital health series. The impact of having healthcare providers participate in self-care that is supported at both the departmental and organizational levels is encouraging. A 2025 study on French nurses and doctors who participated in a mindfulness-

based compassionate resilience program experienced a reduction of burnout-related symptoms, including emotional exhaustion.<sup>15</sup>

Somatic intelligence refers to the body's innate capacity for self-regulation, healing, and knowing. It acknowledges that trauma, stress, and societal oppression are not just mental experiences but are deeply held in the body, manifesting as mistrust of self and others, chronic tension, pain, dissociation, or dysregulation of the nervous system. Just as emotional intelligence requires somatic intelligence, somatic intelligence requires emotional intelligence. In the context of healing justice, the body is not only a site of trauma but also a site of resistance, transformation, and self-liberation. By integrating somatic care practices as evident in the 2025 French study, professionals can create emotional, mental, and energetic space to take care of their symptoms of burnout.

Professionals learn to understand their bodily sensations, recognize their physiological responses to burnout, and develop care practices and strategies for managing burnout, ultimately reclaiming emotional and mental capacity after experiencing burnout. Safer spaces must be an extension of space holders. Organizationally supported somatic practices offer healthcare providers and systems a pathway to supporting the embodied safety and self-trust healthcare professionals need to create emotional and mental capacity to provide sustainable delivery of LGBTQIA+ healthcare equity.

As Audre Lorde states in Uses of the Erotic, the erotic is not the suppression of feelings, but an internal sense of satisfaction. <sup>16</sup> In the article, *The Other EQ: Courageous Leadership Requires Erotic Intelligence*, I explore erotic intelligence as the catalyst for courageous leadership that can transform LGBTQAI+ healthcare equity. Erotic intelligence, as defined by The Center for Erotic Intelligence, is "the ability to navigate the interplay of desire, motivation, and relationship challenges in daily life. <sup>17</sup> It applies both personally and professionally. Erotic intelligence includes five key elements:

- 1. **Body Attunement**: The ability to connect with and understand your body's responses to core needs to thrive, core motivations to achieve, and core perceptions to succeed.
- Social Intelligence: The ability to empathetically hold space for others while
  navigating conversations about vulnerability, relationships, and power with
  others.
- 3. **Emotional Intelligence**: Managing emotions in the context of self-awareness, self-regulation, emotional regulation, and interpersonal relationships.
- 4. **Self-Awareness on Steroids**: What I call a "*Presence Practice*", this is a deep, intuitive understanding of your senses, your expectations, your agreements, and your effort, and how they influence your life.
- 5. Creative Imagination: Using imagination to explore authentic consent and express your motivations and consent-informed boundaries in fulfilling ways.

As posited earlier in this article, healthcare providers and helping professionals should have both the emotional and mental capacity to do what they love and to love those they love well. By expanding the capacity for resiliency with the embodied wisdom of emotional, somatic, and erotic intelligence, healthcare professionals deepen their understanding and embodiment of this integrative relationship.

## SHIFT: Policy, Advocacy, and Professional Development for Provider Capacity Building

Somatics is the intuitive relationship between one's mind, body, energy, and spirit. Being somatic means being connected to wholeness or one's whole self. Additionally, somatics is a wellness approach that incorporates mind, body, energy, and spirit into daily self-care practices. Sexology is the scientific study of human sexuality, including human sexual interests, behaviors, and functions informed by one's WHOLE-Self. Burnout is a state of emotional, physical, and mental exhaustion caused by prolonged or excessive stress. It's characterized by feelings of cynicism, detachment, and a sense of ineffectiveness. Compassion fatigue is a state of emotional and physical exhaustion that can occur when caring for others who are suffering, resulting in a diminished ability to empathize and feel compassion. These phenomena are not weaknesses of the individual but rather occupational hazards for those in helping professions, especially when working with populations that face significant systemic injustices. When healthcare organizations do not integrate a humanistic wholeness approach in employee and contractor wellness, healthcare professionals will continue to experience burnout and perpetual exhaustion, thus lose their ability to be present, empathetic, and nuanced in their healthcare and service delivery. They may struggle to hold space for complex, intersectional narratives, inadvertently rush clients, or even become emotionally detached, which can lead to re-traumatization for the client. This inattentive approach severely compromises efforts to create sustainable frameworks of LGBTQIA+ healthcare equity. This is antithetical to trauma-informed, consent-based, equitable, and affirming care. Notably, burnout and compassion fatigue robs our ability to be empathetic and equitable.

Professional capacity building is not a luxury or an optional add-on; it is an ethical imperative for competent practice. It is the foundation upon which a professional's capacity to engage with the nuances of intersectionality is built. Just as we advise clients to regulate their nervous systems and build internal resources, we as professionals must actively engage in these practices ourselves. This allows us to remain grounded, attuned, and resilient in the face of these challenging times.

An example of an integrative somatic wellness program is SHIFT Somatic Healing Practice. This consent-based, trauma-responsive framework offers a powerful model for professional capacity building. The core components of this healing practice includes Ground (Embodied Safety with Breathwork), Center (Embodied Awareness with Trauma-Informed Gentle Movement), Nurture (Embodied Self-Trust with Healing-Conscious Restorative Movement), Affirm (Empowered Presence with Guided Meditation and Intuitive Journaling), and Integration (Closing Circle)—can be adapted by professionals for their well-being.

- Grounding practices, such as the gentle breathwork (inhale for 4, hold for 4, exhale for 6) and guided body scans, help regulate the nervous system and bring the professional back into their body, preventing dissociation or overwhelm. This is about reconnection, not necessarily immediate distress reduction, recognizing that it's you are taking care of yourself because you are burnt out, not because you are ready to recover from burnout.
- Centering involves compassionately asking oneself clarifying questions, such as "Who is this moment for?", "What is in my best interest?", and "What is the

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purpose of the interaction?" This helps disrupt the pull to do emotional labor for others and supports boundary setting without guilt.

- Nurture emphasizes engaging with the five senses through at least two self-soothing or relaxation techniques for 10 minutes, chosen by the individual to combat resistance to self-care. It also clarifies the distinctions between dissociation (sensory disengagement), detachment (willful removal to return), and isolation (withdrawal with no intention of returning). Consistent, mindful routines (daily, weekly, monthly) are encouraged for longevity.
- Affirmation challenges negative self-talk and self-sabotage. It requires "being present in the moment, plus active imagination, i.e., visualizing". Affirmation practice replaces self-limiting beliefs and mirrors a practice of accountability and ownership in capacity building.

This integrative somatic approach is rooted in grace because healing is a journey, not an overnight destination. Healthcare professionals' passion is informed by supporting that client journey. Intersectionality in healthcare is not the academic "other considerations." Intersectionality is a call to action for professional accountability. The intention of this article is to explore the "both/and" of healing justice in which equity is its result. Rather than the performance-based, revenue-driven "either/ or" of our current system of care.

The imperative for professional self-care extends beyond individual practice; it has significant implications for policy, advocacy, and the broader landscape of professional development. Well-resourced and resilient professionals are not only better equipped to provide direct client care, but they are also more effective in managing their well-being. Still, they are also more capable of engaging in the sustained advocacy necessary to dismantle systemic barriers and advance health equity for intersectional LGBTQIA+ communities.

My "Sexuality and Somatics Professional Learning Intensive" is designed to fill this gap, offering a framework that not only educates on these critical topics but also provides practical tools for integrating somatic understanding into clinical practice and fostering authentic consent. The emphasis on "decolonizing sexology" and "healing-centered" approaches ensures that professionals are equipped to challenge their own biases and provide culturally humble care.

Beyond individual training, institutions and healthcare organizations have a responsibility to create environments that actively support professional well-being. This includes addressing the "defaults of socialization" that permeate healthcare, such as heteronormativity, the concept of "normalcy," monogamy, cis-gender assumptions, parental supremacy, adult supremacy, and pervasive white supremacy. These unquestioned assumptions create oppressive environments and contribute significantly to professional burnout. For example, the standard "nude" color in pantyhose serves as a simple yet powerful illustration of how white supremacy informs even mundane products and societal baselines.

When these defaults go unexamined, they lead to a "disconnect between policy and practice" and make "holding space" for clients, especially youth, significantly harder. Therefore, organizational support must include:

• Providing access to supervision and consultation: Especially for complex cases involving intersectional trauma.

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• Implementing policies that promote work-life balance: Recognizing the demanding nature of the work.

- Offering opportunities for peer support and debriefing: Creating spaces for professionals to process challenging experiences.
- Investing in ongoing, specialized training: Focusing on intersectionality, cultural humility, trauma-informed care, and somatic approaches. My Integrative Somatic Approach, for example, is designed to integrate mind, body, and energy, activate compassion, and allow clients to self-determine their truth, moving beyond traditional cognitive-behavioral models that may overlook historical impact and systemic trauma.
- Fostering a culture of self-care: Normalizing and encouraging self-care practices among staff. This includes acknowledging the emotional labor involved in working with complex issues and moving from symptom reduction to a relationship with symptoms.

When organizations prioritize the well-being of their professionals by incorporating structural changes that integrate capacity building into employee wellness programs and resources, they are not just investing in individual health; they are investing in the quality, sustainability, and ethical integrity of the care they offer to the most vulnerable communities. This systemic support empowers professionals to take on roles as thought leaders and advocates, contributing to a broader movement for health equity. My role as an Sexuality and Somatics professional development facilitator rooted in intersectionality is based on this belief: that by empowering healing and helping professionals with trauma-responsive practices to trauma-informed care and expanding their knowledge base with consent-based comprehensive sexuality education with structural frameworks to integrate burnout support and recovery as professional development, we can collectively drive systemic change and create a more just and equitable public health landscape.

#### Conclusion

The current moment calls for an unwavering commitment to health equity for LGBTQIA+ communities, particularly those navigating the profound complexities of intersectional identities. As we strive to address the disproportionate barriers to care, heightened scrutiny, and increasing policy challenges, it is clear that a holistic approach is required—one that extends beyond clinical protocols to encompass the well-being of the very professionals tasked with providing care.

This article argues that robust professional self-care is not a secondary concern, but a foundational prerequisite for effectively addressing the nuances of intersectionality and delivering affirming, trauma-informed, and integrative care. Without cultivating our capacity through practices that promote embodied safety, self-trust, and emotional regulation, we risk burnout, professional shortages within healthcare, and inadvertently compromising the quality of healthcare and its service delivery.

Ultimately, advancing health equity for LGBTQAI+ care for Delaware's residents demands a multi-pronged strategy of trauma-response strategies for trauma-informed care, consent-based comprehensive sexuality education, and the expansion of organizational and structural support

for professional development burnout support, recovery, and capacity building. Let us recognize that by nurturing ourselves, we cultivate the resilience, empathy, and nuanced understanding necessary to stand in solidarity with and effectively serve those at the intersections of marginalization, paving the way for a more just and equitable public health landscape for all.

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